

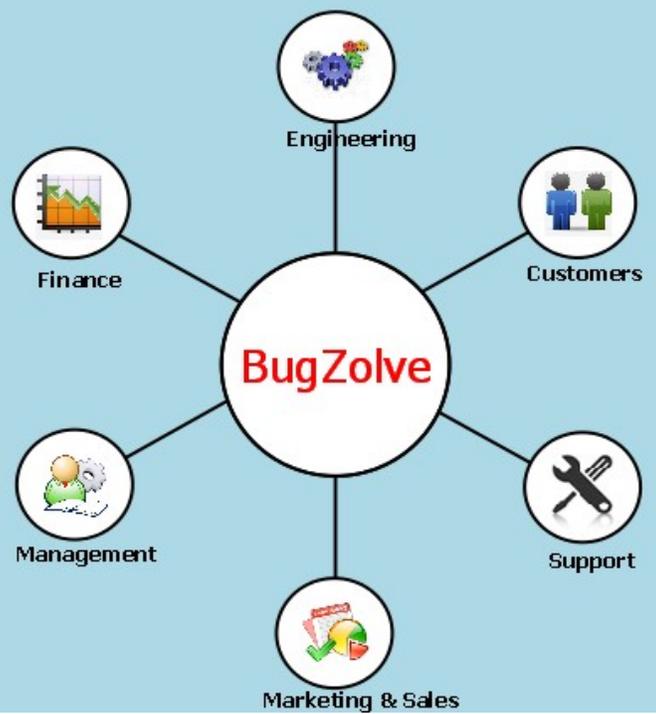
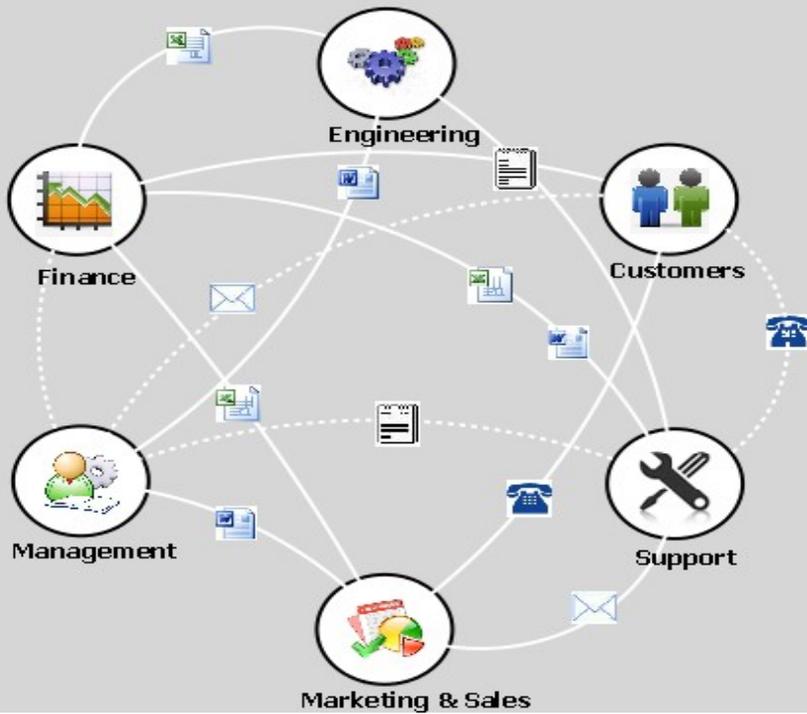


BugZolve 2.0

A SkillMagic Product

Tracking Issues Manually

Tracking Issues Automatically with BugZolve



Customise the columns you wish to see

Submit a case with two clicks

Search enables you to navigate to your case easily

Current Filter [NetworkManager-All] [6 records retrieved]

Star	Case	Title	State	Assigned to	Priority
☆	90	Parser dumps core at 8:00AM daily	Active	Saketh	1 - Must Fix
☆	91	Aggregator consumes lot of memory	Active	Saketh	1 - Must Fix
☆	92	UI does not respond	Active	Saradhi I	1 - Must Fix
☆	93	Parser can not be disabled	Active	Saradhi I	5 - Fix if Time
☆	94	Change the color of panel in the topology screen	Resolved (Fixed)	Saradhi I	3 - Must Fix
☆	95	Aggregator takes lot of time	Active	Saradhi I	1 - Must Fix

Easy navigation to your filters to load the set of cases you need

Double click the column headings to sort on that column

Star a case to mark it as important

Customise your search criteria and save it for future navigation

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[Edit](#) | [Reopen](#)

Filter name should be mandatory ☆

NetworkManager: UI | Fix For R01.01
Closed (Fixed) Bug
Priority : 3 - Must Fix
Subscribe To Receive Email When This Case Changes.

Key Statistics

Opened on 2009-07-15
Resolved on 2010-01-22
Open->Resolve 191 days
Closed on 2010-01-22
Resolve->Close 0 days

Opened by Vivekanand 2009-Jul-15 21:46:30
I could create a filter without name, and in Edit filters, it is shown as a blank field, which causes confusion whether there is a menu item or not. Filter name should be made mandatory

Assigned to Saradhi by Saradhi 2009-Jul-15 21:46:56

Edited by Saradhi 2009-Aug-08 18:06:18
All javascript validations covering but not limited to the below will be taken care in this case

1. Login page
2. User settings page
3. Filters
4. Projects, areas, users and release config pages

Edited by Saradhi 2009-Aug-08 18:13:00
Fix changed from 'R1' to 'R01.01'

Target to R01.01

Resolved (Fixed) by Saradhi 2010-Jan-22 16:35:59
Added javascript validations and server side validations to prevent creation of filters without name.

-- Saradhi

Closed (Fixed) by Vivekanand 2010-Jan-22 17:04:41
Create a new filter without giving any name. It shows a popup saying filter name can not be blank.

What is BugZolve ?

BugZolve is a bug tracking system which helps in tracking, prioritizing the various tasks a development team has to do. It is web based, so everyone on the team has the complete knowledge. All bugs, enhancements are searchable.

You can install BugZolve on your own web server or use BugZolve on our hosted servers.

Features of BugZolve

Tracking

BugZolve tracks bugs, enhancements, feature requests and defects to their closure. With web based interface, everyone in the team has the complete knowledge of all the updates happening to the cases.

Workflow and Process enforcement

With its inbuilt workflow, BugZolve enforces process in the bug resolution. Automatic notifications help the developer to do their job seamlessly.

Communication

With its inbuilt notification system, all the necessary data related to a case is communicated to all the stake holders and interested parties automatically.

History

All changes to done are saved. Hence any change to a case can be easily identified and made accountable.

Accountability

Each case is assigned to exactly one person. Hence the person will be accountable for the case.

Multiple Projects

BugZolve can be used for multiple projects or bugs spanning multiple projects. It is very easy to create a new project in the system.

Multiple Time Zone Support

With Multiple Time Zone Support, each user residing in different timezone sees time stamps according to his timezone.

Saradhi Logged in as saradhi: [Help](#) [Personal Settings](#) [Sign Out](#)

Dashboard Submit Settings Filters Users Projects Areas Releases Search:

System Available Filters

Filter Name	Set
Project2-All	Set
Project2-Active	Set
Project2-Resolved	Set
Project2-Closed	Set
Project2-Active Bugs	Set
Project2-Active Enhancements	Set
All Starred	Set
All Subscribed	Set

Custom Filters

Filter Name	Edit	Delete	Set
filter2	Edit	Delete	Set
all_in_p1	Edit	Delete	Set
showing all	Edit	Delete	Set
all_enhancements	Edit	Delete	Set

[Add Filter](#)

Saradhi Logged in as saradhi: [Help](#) [Settings](#) [Sign Out](#)

List Cases Submit Case Filters Views Users Projects Areas Releases Search:

Edit View

View Name:

Release Submitter Assigned to Priority Due Estimate Version Opened on Resolved on Closed on

[Add field](#) [Delete](#) [Move Up](#) [Move Down](#)

Category: State Area Title Project

[Save](#) [Save and Set](#)

Remote Administration

BugZolve is web based, thus enabling the administration easy over the web.

Categorize cases

BugZolve can be used to classify cases by project, area, release, priority. Sorting and searching can be done on all the specified fields.

Filters

BugZolve supports concept of filters which can be configured and saved to access a specific set of cases quickly.

Views

BugZolve supports concept of saved views, which enables the user to see specific fields of the case in his desired order.

Discussions

BugZolve can enable case specific discussion to be done in the system. All discussions are store and can be retrieved along with the case.

Attachments

BugZolve allows the user to attach/view attachments to the case itself. With no limit on the number of attachments, complete logs and screenshots related to the case can be preserved along with the case in the system itself.

Search cases

BugZilla provides a detailed search feature with which the required case can be searched for easily.

Case statistics

BugZilla provides case statistics like open to resolve time and resolve to close time to ensure that the project follows service level agreements related to the case.

Starring and Subscription

Any user can mark a specific case with a star with an interest to follow it. Further, the case can be followed for getting updates via email by subscribing to the case.

Levels of users

Users in BugZolve can be either normal users or administrators. Administrators can create administrators and change the applications settings.

Customizable Metadata

BugZolve can be customised to the terminology used in your organisation. Say if your organisation deals with priorities like P1, P2 or P3, or High, Medium or Low, or a scale from 1 to 10, BugZolve can be customised the way you prefer.

Installation

BugZolve can be installed on your servers which have the following installed.

MySQL version 5.0 and above

PHP version 5.0.0 and above

BugZolve online

BugZolve can be run on our hosted servers without you having to purchase one. All the data is secure and is maintained and backed up regularly. These are the advantages of using BugZolve online account.

Automatic Upgrade

We upgrade the database and the scripting engine whenever a new stable version is released.

Support

Since the account is hosted on our servers, support can be given immediately.

Backup

All your data will be secure and periodically backed up by the administrators and can be restored whenever needed.

About SkillMagic

SkillMagic was started in 2007. SkillMagic's pre hire testing product has been used in many organisations to help recruiters identify the best people for hiring in their organisation.

BugZolve is the next product to help organisations follow and improve their bug tracking processes.

SkillMagic has the best of developers to do the great work. We use our own product BugZolve to keep track of our cases for our products. BugZolve 1.0 has been released in 2009 and since then we have added many features which improve the usability of the software.

SkillMagic believes in open source and thus reduces the cost of ownership of the software. All software used in creation and development of products including this document are open sourced.

BugZolve 2.0

A SkillMagic Product

SkillMagic – Measuring Intelligence

www.skillmagic.com